Adult and Community Services Overview and Scrutiny Committee

13 December, 2006

Agenda

The Adult and Community Services Overview and Scrutiny Committee will meet at the SHIRE HALL, WARWICK on WEDNESDAY, the 13 DECEMBER, 2006 at 10.00 a.m.

The agenda will be:-

- 1. Election of Vice Chair
- 2. General
 - (1) Apologies for absence
 - (2) Members' Declarations of Personal and Prejudicial Interests

Note: Members are reminded that they should declare the existence and nature of their personal interests at the commencement of the relevant item (or as soon as the interest becomes apparent). If that interest is a prejudicial interest the Member must withdraw from the room unless one of the exceptions applies.

Personal interests relating to any item on the agenda arising by virtue of the members serving as District/Borough councillors are declared below:-



Councillor Les Caborn, Member of Warwick District Council.
Councillor Jose Compton, Member of Warwick District Council.
Councillor Richard Dodd, Member of Rugby Borough Council.
Councillor Susan Main, Member of Stratford-on-Avon District Council.
Councillor Mick Stanley, Member of North Warwickshire Borough Council.

(3) Minutes of the Adult and Community Services Overview and Scrutiny Committee Meeting held on the 8 November 2006 (copy attached)

3. Public Question Time

Up to 30 minutes of the meeting is available for members of the public to ask questions on any matters relevant to the business of the Adult and Community Services Overview and Scrutiny Committee.

Questioners may ask two questions and can speak for up to three minutes each.

To be sure of receiving an answer to an appropriate question, please contact Ann Mawdsley on 01926 418079 or e-mail annmawdsley@warwickshire.gov.uk at least five working days before the

<u>annmawdsley@warwickshire.gov.uk</u> at least five working days before the meeting. Otherwise, please arrive at least 15 minutes before the start of the meeting and ensure that Council staff are aware of the matter on which you wish to speak.

ITEMS FOR SCRUTINY

4. Update on Coventry and Warwickshire Partnership NHS Trust

Report of the Strategic Director for Adult, Health and Community Services

Update report on the Partnership between Warwickshire County Council and Coventry City Council to deliver Adult Mental Health Services, Older People Mental Health Services, and specialist Learning Disabilities, with the Coventry and Warwickshire Partnership NHS Trust, which was established on 1 October 2006.

Recommendations

That the Committee considers and comments on the progress made to date and the proposed future actions.

For further information please contact Jackie Price, Head of Local Commissioning, Tel: 01926 476868 E-mail



<u>jackieprice@warwickshire.gov.uk</u> or Mary McGorry, Service Manager, Mental Health Services, Tel: 01926 406743 E-mail <u>mary.mcgorry@swarkpct.nhs.uk</u>.

5. Developing Partnership Commissioning in Adult, Health and Social Care Services

Report of the Strategic Director for Adult, Health and Community Services

This report proposes a programme of work to develop Partnership Commissioning in Adult Health and Social Care. It gives the national policy and local context for partnership commissioning in Warwickshire and describes the current state of partnership commissioning in the county.

Recommendation

That the Committee considers and comments of the proposals.

For further information please contact Graeme Betts, Strategic Director, Tel: 01926 412083 E-mail *graemebetts@warwickshire.gov.uk*.

6. Adult Social Care Services – Timescale for Improvement

Report of the Strategic Director for Adult, Health and Community Services

This report sets out the timescales for achieving significant improvements in performance in Adult Social Care Services.

Recommendation

Members of Adult, Health & Community Services are requested to endorse the approach outlined by the Strategic Director on the timescales for achieving improvements in performance for Adult Social Care Services.

For further information please contact Graeme Betts, Strategic Director, Tel: 01926 412083 E-mail *graemebetts@warwickshire.gov.uk*.

7. Adult Social Care – Recent Performance & Improving Performance in 2006/07

Report of the Strategic Director for Adult, Health and Community Services

This report sets out the critical success factors for performance improvements and information on:

- ☐ The Performance Improvement Plan reported to Cabinet on 23 November 2006.
- Adult social care half year performance to 30 September 2006; and



• The Performance Assessment and Rating made by the Comission for Social Care Inspection for 2005/06 and published on 1 December 2006.

Recommendation

- 1. Members of the Adult and Community Overview and Scrutiny Committee are asked to:
 - Note the recent star rating assessment by the Commission for Social Care Inspection (CSCI); and
 - Note the arrangements for driving performance improvement in 2006/07; and
 - Consider the critical success factors for improvement; and
 - Receive a further report on delivery against the performance improvement plan in February 2007.

For further information please contact Graeme Betts, Strategic Director, Tel: 01926 412083 E-mail *graemebetts@warwickshire.gov.uk*.

8. Performance Reporting

Report of the Strategic Director for Adult, Health and Community Services

This report provides commentary on a number of key performance indicators within the arrangements for reporting performance for the Adult and Community Services Directorate.

Recommendation

That Members discuss and comment on the content of the report to ensure performance is being monitored on a regular basis.

For further information please contact Philip Lumley-Holmes, Financial Service Manager, Tel: 01926 412443 E-mail philiplumley-holmes@warwickshire.gov.uk.

9. Annual Report on Adult Social Care Representations and Complaints April 2005 to March 2006

Report of the Strategic Director for Adult, Health and Community Services

This report comments on the operation and effectiveness of Warwickshire County Council Adult Social Care Complaints and Representations procedures over the last financial year, in compliance with the requirements of the NHS & Community Care Act 1990. It also outlines plans for improvements.



Recommendations

Committee Members are asked to:

- 1. Note good performance and areas for improvement
- 2. Note plans to report in the future on complaints and representations jointly across social care, libraries, museums, adult learning and trading standards services
- 3. Receive a half yearly progress report shortly.

For further information please contact Karen Smith, Customer Relations Manager, Tel: 01926 414103 E-mail *karensmith@warwickshire.gov.uk*.

10. Supporting People - Update

Report of the Strategic Director for Adult, Health and Community Services

This report updates on progress on implementing the Improvement Plan for Supporting People.

Recommendations

- That the Committee consider the context, actions and recommendations of the report and approve the proposed next steps in the Supporting People governance and needs analysis work
- That all Members agree to continue to raise the profile and importance of the Supporting People Programme in their localities and provide regular feedback to the Accountable Officer on emerging local issues and priorities.

For further information please contact Graeme Betts, Strategic Director Adult, Health and Community Services, Tel: 01926 412464 E-mail graemebetts@warwickshire.gov.uk or Rosie James, Service Manager Supporting People, Tel: 01926 476849 E-mail rosiejames@warwickshire.gov.uk.

11. Improving Performance in respect to Older Peoples Residential Care

Report of the Strategic Director for Adult, Health and Community Services

The Strategic Director of Adult, Health and Community Services seeks to reassure the Adult and Community Services Overview and Scrutiny Committee that the recommendation to Cabinet, detailed in the report 'Older People and Residential Care' presented to the Adult and Community Services



Overview and Scrutiny Committee on 8 November 2006, will be comprehensively addressed.

Recommendation

That the Adult and Community Services Overview and Scrutiny Committee considers and approves the initial response by the Strategic Director of Adult, Health and Community Services, regarding addressing the recommendations to Cabinet as described in the report to the Adult and Community Services Overview and Scrutiny Committee on 8 November 2006.

For further information please contact Graeme Betts, Strategic Director, Tel: 01926 412083 E-mail *graemebetts@warwickshire.gov.uk*.

ITEMS FOR INFORMATION

12. Provisional Items for Future Meetings and Forward Plan Items Relevant to the Work of this Committee

A table setting out provisional items for future meetings is attached.

13. Any Other Items

which the Chair decides are urgent.

JIM GRAHAM
Chief Executive

Adult and Community Services Overview and Scrutiny Committee Membership

Councillors Les Caborn, Jose Compton, Jill Dill-Russell, Richard Dodd, Marion Haywood, Nina Knapman, Sue Main, Frank McCarney, Raj Randev, Mota Singh, Ian Smith and Mick Stanley.

Portfolio Holders:- Councillor Colin Hayfield (Adult and Community Services)

The reports referred to are available in large print if requested

General Enquiries: Please contact Ann Mawdsley on 01926 418079

E-mail: annmawdsley@warwickshire.gov.uk

Enquiries about specific reports: Please contact the officers named in the reports.

